

NSW BUDGET 2024-25



Performance and Wellbeing – Consultation Paper





Regeneration

A long time ago in this place we know now as New South Wales, this place was known by many names. The names known by the people who tended the land and nurtured it as it nurtured them.

A great storm came. The wind whipped across the land. It stripped the trees of their seeds, throwing them into the air. Then came the rain, drumming across the land. It hurled the seeds to the ground. And still down came the rain. It flooded the land, until there was nothing but water. And the seeds tossing in the turbulent water.

Slowly, the storm subsided. The wind quieted. The rain gentled to a fine mist, burned away by the sun. In time, the seeds began to germinate in the water. In time, the seeds regrew the land. They regrew the bush flowers and the trees.

They regrew the people of New South Wales. The seeds regenerated the land and the people. The people who will walk together, hand-in-hand, to nurture the land as it nurtures them, to heal the land and the people affected by the storm, and to build a future where all the people who call this place New South Wales can prosper.

– Josie Rose



Regeneration (2020)

Josie Rose is a Gumbaynggirr woman who expresses her contemporary Gumbaynggirr cultural heritage through art. For *Regeneration*, a work commissioned by NSW Treasury, her chosen medium is acrylic paint on canvas and the design embodies both creative and cultural expression. The inspiration for her artworks comes from a deep place of spiritual connection to her family, community, culture and respect for Mother Earth. Gumbaynggirr Country, on the Mid North Coast, is beautiful land with both freshwater and saltwater waterways which inspire her holistic connection to the Ancestors.

Acknowledgement of Country

We acknowledge that Aboriginal and Torres Strait Islander peoples are the First Peoples and Traditional Custodians of Australia, and the oldest continuing culture in human history.

We pay respect to Elders past and present and commit to respecting the lands we walk on, and the communities we walk with.

We celebrate the deep and enduring connection of Aboriginal and Torres Strait Islander peoples to Country and acknowledge their continuing custodianship of the land, seas and sky.

We acknowledge the ongoing stewardship of Aboriginal and Torres Strait Islander peoples, and the important contribution they make to our communities and economies.

We reflect on the continuing impact of government policies and practices, and recognise our responsibility to work together with and for Aboriginal and Torres Strait Islander peoples, families and communities, towards improved economic, social and cultural outcomes.

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Foreword



Over the past few years we have been hit with bushfires, floods, a global pandemic and rising interest rates – exacerbating a cost of living crisis. We know families are facing uncertainty.

The NSW Government is committed to rebuilding the essential services that have been neglected. We know that with the right priorities, we can build a better NSW.

Addressing the big challenges facing NSW will take time and needs to be informed by the right data, which we do not have and need to fix.

This paper begins the consultation process for the Performance and Wellbeing Framework. It is based on the principle that what gets measured, gets done.

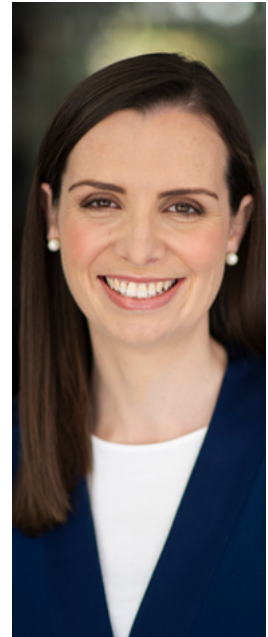
Governments have always relied on indicators of economic activity, such as production, employment and income to measure performance. These are important, but ultimately not sufficient.

We believe governments should be prudent and transparent in spending taxpayer dollars. They must also demonstrate movement towards worthy social goals.

The NSW Government will create indicators that reflect our values and priorities.

Matching Government expenditure with indicators will ensure the people of NSW have clarity on the performance of the public services they rely on.

These ideas are not new. The Australian Government and the Organisation for Economic Co-operation and Development have created similar frameworks to measure and report wellbeing. We will collaborate with the Australian Government on this Framework to advance our shared goals.



Consultation and feedback leads to better policy outcomes. We also want to ensure that the things we decide to measure, and the ways in which we measure them, resonate with the community. The indicators set out in this document should help start the discussion.

The NSW Government looks forward to receiving feedback on the proposed Performance and Wellbeing themes, outcomes, and indicators as we introduce the Framework from 2025-26.

This Framework will help us build a better NSW together.

A handwritten signature in black ink, appearing to read 'Daniel Mookhey'.

The Hon. Daniel Mookhey MLC
NSW Treasurer

A handwritten signature in black ink, appearing to read 'Courtney Houssos'.

The Hon. Courtney Houssos MLC
Minister for Finance
Minister for Natural Resources
Minister for Domestic Manufacturing and
Government Procurement

Introduction

1.1



What we measure gets done. That's why the NSW Government is developing a Performance and Wellbeing Framework to show how we are progressing on our long-term reform plans to build a better NSW.

This paper is another step toward a complete Framework that will be presented in the 2025-26 Budget. The Framework and potential indicators will be refined through consultation with communities and experts through 2024.

This Framework will allow the Government to benchmark its delivery of services and track the overall quality of life of the people of NSW. The Framework will also support prioritisation and accountability for the achievement of the goals we have set for ourselves.

The Framework will bring together the evidence to make necessary reforms to drive efficient service delivery and innovative new programs.

In this consultation paper, we present a view of what the Framework could look like, including potential indicators. The final Framework and indicators will be refined through public consultation.

Why is the NSW Government introducing a Performance and Wellbeing Framework?

Choosing what we measure matters.

The way we measure progress or policy success influences decisions that governments make.

By considering a broader range of performance and wellbeing indicators, in addition to traditional measures, we can improve our understanding of the impacts of policy and resourcing decisions. Better information serves our community by supporting more effective allocation of our collective resources, allowing us to achieve more with less, thereby improving our collective wellbeing.

Addressing many social challenges will take time. Sustained focus and evidence-based responses will ensure we are taking the right steps to support a better NSW.

When is the NSW Government introducing the Performance and Wellbeing Framework?

Reporting progress against clearly stated measures helps inform governments on progress in the areas society identifies as important.

The NSW Government will introduce the NSW Performance and Wellbeing Framework in the 2025-26 Budget. It will strengthen our collective understanding of the connection between government policies and programs, and the results and impacts achieved. We will do this transparently to build trust and keep the Government accountable for what it delivers.

The new Framework will differ from previous performance frameworks in that its development will be informed by input from the community. The NSW Government will be consulting with the community in the latter half of 2024 to gather feedback on the new Framework. See Section 1.2 for more details.

Once implemented the Framework will:

- articulate how government performance influences outcomes
- strengthen performance reporting to improve accountability and transparency
- improve the quality of data insights that inform government decision-making
- encourage cross-agency collaboration and strategic planning to deliver improved outcomes for our State.

Relationships with other wellbeing frameworks

Governments around the world, including in Australia, are increasingly measuring and reporting on community wellbeing to help inform their decision making.

Our approach is aligned with, and builds on, the Australian Government's Measuring What Matters Framework, adapted for the service delivery functions of the NSW Government. The Australian Government's Framework is, in turn, consistent with the Wellbeing Framework developed by the Organisation for Economic Co-operation and Development (OECD) and the United Nations Sustainable Development Goals.

Framing government budgets in terms of community wellbeing is being taken up by key jurisdictions both nationally and internationally. Places such as New Zealand, Wales and Scotland have introduced wellbeing frameworks to measure and report on progress. Within Australia, the ACT has also adopted a wellbeing framework and similar approaches are being developed by other states.

As the Framework takes shape, we will be guided by best practice and key learnings from other jurisdictions who have recognised that measuring performance and wellbeing can bring benefits to policy development, resource allocation and service delivery.

What is the NSW Performance and Wellbeing Framework?

The NSW Performance and Wellbeing Framework is built on two tiers:

- Wellbeing themes
- NSW Outcomes.

These are driven by Government programs and policies.

Figure 1.1 – Performance and Wellbeing Framework Structure





At the highest level, **wellbeing themes** are the pillars that contribute to the wellbeing of NSW communities.

There are eight wellbeing themes in the NSW Performance and Wellbeing Framework. These are Healthy, Skilled, Prosperous, Housed, Secure, Community, Connected and Sustainable.

Figure 1.2 sets out the wellbeing themes and defines success for each area. For example, 'Healthy' could mean that people are healthy throughout life; have equitable access to quality health and care services; and have good physical and mental health.

Progress towards wellbeing themes will be measured by selected wellbeing metrics. These metrics are intended to allow us to keep track of changes in our quality of life in each of the eight wellbeing themes.

These are high level, whole of society metrics such as life expectancy and gross state product per capita. For example, life expectancy might be a wellbeing metric for the Healthy wellbeing theme. Life expectancy is impacted by factors such as economic and social demographics, prevalence of disease, access to healthcare, technological progression, and more.

NSW Outcomes allow us to observe the State's progress within a wellbeing theme. We have included 28 indicative NSW Outcomes covering most government activities and services. Each wellbeing theme has three or four NSW Outcomes (Figure 1.2).

Progress towards NSW Outcomes will, over time, support wellbeing across the eight themes.

Each NSW Outcome is measured with performance indicators – data which describe activities in the State related to that Outcome.

Embedding and measuring equity, inclusion and fairness

Equity, inclusion and fairness are cross-cutting objectives that are relevant to all wellbeing themes.

As a general principle, proposed wellbeing metrics and performance indicators will cover the largest proportion possible of the NSW population. This will help us understand how we are faring at a whole of society level. Such macro indicators can, however, mask differences in outcomes for different groups in society. Where such differences are significant, and raise issues for society, this will be drawn out through the presentation of information for different groups, where available.

For example, the indicator ‘proportion of NSW population over 15 who experienced personal crime’ covers the entire NSW population over 15, which could be broken down by gender. Where the measure disproportionately affects a particular group, more detailed information can highlight this. Similarly, ‘customer satisfaction with NSW Government services’ covers the entire NSW population but can also be tracked by different population groups including First Nations, regional, people with disability and age-specific cohorts.

First Nations communities are considered specifically within the Framework with performance indicators for the NSW Outcome ‘Aboriginal people’s voices are heard at the centre of government’. Having a First Nations specific NSW Outcome recognises both the unique historical context of First Nations people in NSW and the NSW Government’s formal Closing the Gap Partnership Agreement.

Figure 1.2 – Proposed NSW Performance and Wellbeing Framework

Wellbeing themes			
Healthy	Skilled	Prosperous	Housed
<p>A society where people have good physical and mental health, and can access the information and services they need to make improvements</p> <ul style="list-style-type: none"> • People are healthy throughout life • People have equitable access to quality health and care services • People have good physical and mental health 	<p>A society that enables everyone to realise their potential through training and education</p> <ul style="list-style-type: none"> • Children get the best start in life and learning • People have the education and skills to thrive throughout life 	<p>A society that has a dynamic and resilient economy, and communities which provide opportunities for people</p> <ul style="list-style-type: none"> • NSW has a vibrant, diverse and resilient economy that benefits everyone • All generations share the same opportunities to prosper • People have access to jobs and opportunities 	<p>A society where residents and families secure stable living conditions through access to housing, and where communities and places are thriving</p> <ul style="list-style-type: none"> • People have access to safe, secure and affordable housing • Places are liveable and attractive • Communities are thriving and strong
NSW Outcomes			
<p>People receive timely, quality care in hospitals and the community</p>	<p>All children benefit from quality early childhood education and care</p>	<p>State finances are robust and sustainable</p>	<p>Quality housing solutions are sufficient and affordable</p>
<p>People are supported to make the best decisions for their health</p>	<p>All school students are supported to reach their full potential</p>	<p>Markets are fair and competitive, and workplaces are safe</p>	<p>Places are well-designed and sustainable</p>
<p>People are enabled to lead active lifestyles</p>	<p>Vocational education delivers the skills that people and businesses need</p>	<p>A vibrant and diverse economy that supports improving living standards</p>	<p>Vulnerable people have access to suitable housing</p>
		<p>Everyone has access to productive and rewarding jobs</p>	

Secure	Community	Connected	Sustainable
<p>A society where people live peacefully and are safe at home and in their broader community</p> <ul style="list-style-type: none"> • People live peacefully and feel safe • Communities are resilient to natural disasters and emergencies 	<p>A society that supports connections with family, friends and community, and promotes diversity and culture</p> <ul style="list-style-type: none"> • People have strong social bonds • People enjoy recreation and leisure • Our community values diversity, belonging and culture • People have trust in institutions and government 	<p>A society where people are connected, and services are accessible</p> <ul style="list-style-type: none"> • People and businesses have easy access to government services • People, businesses and communities are connected through safe and reliable public transport • People and businesses are digitally connected 	<p>A society that sustainably uses natural resources, and protects, repairs and values its environment and heritage</p> <ul style="list-style-type: none"> • The environment and natural resources can meet the needs of future generations • NSW has secure energy systems • NSW supports Aboriginal communities to care for Country

Communities are safe	Government is coordinated, transparent and trusted	Government services are accessible, effective and integrated	A secure and sustainable transition to a circular economy and Net Zero
People have access to justice and protection under the law	Aboriginal people's voices are heard at the centre of government	People, businesses and communities are connected through safe and reliable public transport	Natural resources are used productively and sustainably
Children and families are safe and supported	Creative and cultural sectors are sustainable and growing	People and businesses have access to digital services	The environment and our heritage is protected, enhanced and enjoyed
Communities are prepared for and resilient to disasters and emergencies	Communities are diverse, engaged and cohesive		Communities and businesses reduce emissions and adapt to the impacts of climate change

Approach to indicators

Wellbeing metrics and performance indicators are an integral part of the Performance and Wellbeing Framework. Section 1.3 presents potential indicators that could track progress against NSW Outcomes and wellbeing themes.

While agencies will report and monitor the indicators relating to their activities, the NSW Government is collectively responsible for its performance against indicators linked to NSW Outcomes.

Pending public consultation, government agencies will work together to refine the set of possible indicators, so there is a comprehensive and well-balanced suite that measures what matters to the NSW community.

The indicators are intended to be read as a whole. Individually, they can be misleading. For example, changes in incarceration rates could be due to changes in sentencing guidelines, crime rates, reoffending rates, police effectiveness, court clearance rates, social trends, or a combination of these factors.

Proper interpretation of performance information may require the consideration of several indicators. An understanding of the policy context, and relationships between measures, can provide a clearer picture of how a system is functioning and what interventions might be needed.

Indicator selection

Wellbeing metrics and performance indicators should be selected based on the following criteria:

- **Purposeful** – relevant to policy and service delivery priorities of the NSW Government.
- **Comparable** – defined and measured consistently to enable comparisons with other jurisdictions and with past performance.
- **Timely** – data is available in a timely manner, including consideration of frequency of data releases.
- **Relatable** – easy to understand based on the experiences of NSW residents.
- **Measurable** – can be objectively measured.

Indicators selected on these criteria are more likely to be suitable for reporting progress and informing policy decisions. NSW Outcomes, wellbeing themes and performance indicators are not ranked. Nor is there any attempt to report any kind of holistic overall measure of wellbeing, although we are open to feedback on this through the consultation phase. For example, the Department of Customer Service collects information twice a year about overall life satisfaction for individuals across NSW.



While indicators are mapped to NSW Outcomes, they can often be relevant to multiple outcomes or wellbeing themes. For example, school completion is a measure of educational attainment in the Skilled theme but is also important for contributing to a vibrant economy in the Prosperous theme. This is reflective of the link between wellbeing themes, where positive outcomes in one theme can contribute to positive outcomes in others.

To be informative for decision makers and the public, the number of NSW Outcome performance indicators should be manageable. They should be selected to ensure balanced coverage across the eight wellbeing themes.

Tracking and reporting on indicators can also bring attention to the potential trade-offs between wellbeing themes. For example, if a policy intervention increases food production in the short-term, but damages biodiversity in the long-term, a wellbeing approach can highlight trade-offs between current and future wellbeing. Understanding trade-offs and what matters most to NSW residents will be important in the development of the Framework and a focus of consultation.

First Nations economic prosperity and wellbeing¹

Understanding economic prosperity through a First Nations lens is critical to the development of effective and meaningful public policy that reflects the needs, values, priorities and aspirations of First Nations people and communities. Without understanding what matters most to First Nations communities, economic prosperity outcomes cannot be properly considered and measured.

Attempts to define economic prosperity from a First Nations perspective remain limited, both in Australia and internationally. The term ‘economic prosperity’ may not resonate with some First Nations communities, as the concept has not traditionally existed in First Nations philosophy or language. Instead, the broader concepts of prosperity and wellbeing are often used interchangeably among First Nations people.

While definitions of economic prosperity for First Nations people are likely to differ across communities, consultations conducted through the NSW Treasury listening series in 2021 suggest that it should be more broadly thought of as being about: ‘Everyone having enough and there being enough for everyone’.

In developing performance indicators and wellbeing metrics, it is essential to understand economic prosperity from a First Nations perspective. A recent Treasury consultation series to define what economic prosperity means for First Nations people resulted in four common themes:

- Economic prosperity means sustainability, independence and not having to rely on government.
- First Nations prosperity is not just focused on the individual but also the family and community level.
- Self-determination and freedom of choice are fundamental – it’s about being able to live the life you want.
- Prosperity is broader than just economic – it’s social and cultural and interlinked with wellbeing.

Understanding First Nations economic prosperity will guide the NSW Government to develop and measure policy performance through a First Nations lens. This will ensure that First Nations rights, interests and values are identified and embedded in policy, and that First Nations communities lead the policy development in matters that affect First Nations communities.

Relevant Closing the Gap indicators have been included in the Framework. Under Priority Reform 4 of Closing the Gap, the NSW Government is committed to working closely with First Nations people to ensure that Aboriginal people can participate in shared decision-making about what data is collected and how it is used. The Framework will help identify gaps in quality of life measures for First Nations peoples and inform plans for future data development.

Source: NSW Treasury Listening Series 2021.

¹ NSW Treasury acknowledges there are different views and preferences on terminology when referring to First Nations people, and that no single term can appropriately reflect the diversity of First Nations cultures. NSW Treasury uses ‘First Nations’ to refer to Aboriginal or Torres Strait Islander people residing in NSW.

Limitations of our indicator approach

Possible indicators have been selected based on what can be measured with available information. But there are gaps where we do not measure, or frequently measure, things that may be important for performance and wellbeing.

There are also difficulties in tracking distributional differences between population groups or geographies, especially where there is poor data quality or availability. The Framework will therefore be accompanied by a data development strategy to improve data quality, availability, and capability over time.

The Framework does not account for external factors that may impact on outcomes or wellbeing themes.

It does not isolate the part of the outcome or wellbeing theme that is attributable solely to NSW Government policies or programs.

Therefore, policy makers often consider how policy or program interventions are intended to achieve outcomes. NSW agencies are working collaboratively to address these known limitations through a structured approach to data development, and identify where targeted effort can address known gaps.



We are seeking
your feedback

1.2



What are we seeking feedback on?

Throughout 2024, we are seeking your input on the Framework and possible indicators outlined in this consultation paper.

We would like to understand what wellbeing means for you and how you would like to be informed about the performance of government services.

The NSW Government has also requested the Public Accounts Committee of the NSW Legislative Assembly to inquire into an effective framework for reporting on the performance of NSW Government services and driving wellbeing outcomes for NSW residents. This inquiry will include public hearings.

We will use this public feedback and the Public Accounts Committee findings to refine the Framework and select meaningful indicators. The final Performance and Wellbeing Framework will be introduced in the 2025-26 Budget.

As First Nations people and communities are specifically mentioned in the Framework, consistent with the intergovernmental Partnership Agreement on Closing the Gap, we will seek advice from the NSW Coalition of Aboriginal Peak Organisations on how best to engage with First Nations communities, for shared decision making.



Potential indicators for feedback

1.3



This section presents possible indicators and measures for public feedback, grouped by wellbeing theme and NSW Outcome. Indicators will be refined for the 2025-26 Budget.

Potential performance indicators are presented in tables under each wellbeing theme. Tables present indicators grouped by NSW Outcome, including descriptions and explanations of why they are important. The list of indicators is not intended to be exhaustive but is presented to support public discussion and feedback.

The NSW Government is seeking feedback from the public on whether these possible performance indicators and wellbeing metrics reflect what the community values and would like to see reported in the budget.

The indicators are in no particular order of priority, and are examples. Please see Section 1.4 for further details.

Potential indicators – Healthy

A healthy NSW means a society where people have good physical and mental health throughout life; and have equitable access to quality health and care services.

The NSW Outcomes that support NSW residents' health are:

- people receive timely quality care in hospitals and the community
- people are supported to make the best decisions for their health
- people are enabled to lead active lifestyles.

Table 1.1 – Potential performance indicators under the Healthy theme

NSW Outcome	Indicator	Metric	Why this is important	Direction
People receive timely, quality care in hospitals and the community	Acute re-admission within 28 days	Overall re-admission rate for acute health patients (planned and unplanned, mental health versus all admissions)	Re-admissions can indicate lack of effective treatment or continuity of care, but could also be due to the episodic nature of some illnesses	↓
People receive timely, quality care in hospitals and the community	Virtual care	The percentage of non-admitted services provided through virtual care services	Virtual care can increase the accessibility of health care for some people	↑

NSW Outcome	Indicator	Metric	Why this is important	Direction
People receive timely, quality care in hospitals and the community	Urgent care services	The percentage of non-admitted services provided through urgent care services	Urgent care services reduce pressure on emergency departments	↑
People receive timely, quality care in hospitals and the community	Emergency department treatment	Percentage of emergency department patients who commence treatment on time, within three levels: resuscitation (within 2 minutes), emergency (within 10 minutes), and urgent (within 30 minutes)	Timely treatment is important for health outcomes	↑
People receive timely, quality care in hospitals and the community	Aboriginal and Torres Strait Islander children born with a healthy birthweight	The proportion of Aboriginal and Torres Strait Islander babies with a healthy birthweight	Aligns to Closing the Gap measure; indicator of early childhood development and maternal health	↑
People receive timely, quality care in hospitals and the community	Satisfaction with healthcare	Subjective measure based on NSW Health Patient Survey (admitted patients), and Your Experience of Service (community care) results	Measure of patient experience	↑
People receive timely, quality care in hospitals and the community	Ambulance response times	Measures ambulance response time in minutes based on priority	Measures timeliness of ambulance services	↓

NSW Outcome	Indicator	Metric	Why this is important	Direction
People are enabled to lead active lifestyles	Participation in Sports and Active Recreation at least three times a week	Measures participation for people 15 years and above, based on AusPlay survey data	Physical activity is beneficial for health outcomes	↑
People are enabled to lead active lifestyles	Physical activity	Proportion of children and adults meeting the guideline for sufficient physical activity	Physical activity is beneficial for health outcomes	↑
People are supported to make the best decisions for their health	Engagement with health system for children	Measures engagement of families with health care services in the first 2,000 days of life (pregnancy to age five)	Early childhood health and development has lasting impacts	↑
People are supported to make the best decisions for their health	Smoking and/or vaping in young people	Proportion of NSW young people who currently smoke and/or vape	Smoking and vaping are associated with health impacts	↓

Potential indicators – Skilled





A skilled society enables everyone to realise their potential through training and education. This includes children getting the best start in life and learning; and people having the education and skills to thrive throughout their life.



The NSW Outcomes that support NSW residents' skills are:

- all children benefit from quality early childhood education and care
- all school students are supported to reach their full potential
- vocational education delivers the skills that people and businesses need.

Table 1.2 – Potential performance indicators for the Skilled theme

NSW Outcome	Indicator	Metric	Why this is important	Direction
All children benefit from quality early childhood education and care	Aboriginal and Torres Strait Islander children preschool enrolment	Percentage of Aboriginal and Torres Strait Islander children enrolled in preschool in the year before they start school	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander children thriving in their early years	↑
All school students are supported to reach their full potential	Attendance rates at NSW Government schools	Percentage of days students attended school, compared to student enrolled days	Regular school attendance has a significant influence on educational outcomes, positive peer relationships and the social skills essential for life during and after school	↑
All school students are supported to reach their full potential	NAPLAN reading and numeracy	Student achievement against national minimum standards for reading and numeracy in Years 3, 5, 7 and 9	Measures whether students are meeting national standards for literacy and numeracy	↑

NSW Outcome	Indicator	Metric	Why this is important	Direction
All school students are supported to reach their full potential	Public school students completing Year 12 with Higher School Certificate or VET Stage 6	Percentage of students completing HSC or VET Certificates and School-based Apprenticeships and Traineeships	Measures educational attainment	
All school students are supported to reach their full potential	Proportion of Aboriginal and Torres Strait Islander people aged 20-24 years who have attained a minimum of Year 12 or equivalent qualification	Percentage of Aboriginal and Torres Strait Islander people aged 20-24 years who have attained a minimum of Year 12 or equivalent qualification	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander students achieve their full learning potential	
Vocational education delivers the skills that people and businesses need	Proportion of Aboriginal and Torres Strait Islander people aged 25-34 years who have completed a tertiary qualification (Certificate III and above)	Percentage of Aboriginal and Torres Strait Islander people aged 25-34 years who have completed qualifications at Certificate level III or above	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander students reach their full potential through further education pathways	
Vocational education delivers the skills that people and businesses need	Vocational Education and Training (VET) learners who were employed or in further study after training	Surveyed vocational education and training learners who were employed or in further study after training	Captures job-readiness of graduates (employment may not be directly related to study), and learner engagement in further study	

NSW Outcome	Indicator	Metric	Why this is important	Direction
Vocational education delivers the skills that people and businesses need	Commencement and completion rates of VET trainer qualifications	Rate of commencement and completion of VET trainer qualifications	Measure of pipeline of qualified VET trainers and assessors	
Vocational education delivers the skills that people and businesses need	Proportion of Aboriginal and Torres Strait Islander youth aged 15-24 years who are fully engaged in employment, education or training	Percentage of Aboriginal and Torres Strait Islander youth aged 15-24 years who are fully engaged in employment, education or training	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander youth are engaged in employment or education	

Potential indicators – Prosperous

A prosperous society has a dynamic and resilient economy, which provides opportunities for people. This means a vibrant, diverse and resilient economy that benefits everyone; all generations share the same opportunities to prosper; and people have access to jobs and opportunities.

The NSW Outcomes that support NSW residents' prosperity include:

- State finances are robust and sustainable
- markets are fair and competitive, and workplaces are safe
- a vibrant and diverse economy that supports improving living standards
- everyone has access to productive and rewarding jobs.

Table 1.3 – Potential performance indicators for the Prosperous theme

NSW Outcome	Indicator	Metric	Why this is important	Direction
State finances are robust and sustainable	Net government debt	Net government debt as a share of Gross State Product	Measure of fiscal sustainability	↓
Markets are fair and competitive, and workplaces are safe	Incidence rate of work-related fatalities	Number of work-related fatalities per 100,000 NSW employees	Outcome measure for work health and safety regulatory functions of government	↓
A vibrant and diverse economy that supports improving living standards	Value of NSW exports	Dollar value of exports (by primary, secondary and tertiary industries)	Exports support additional economic activity	↑
A vibrant and diverse economy that supports improving living standards	Small and medium enterprise procurement	Share of small and medium enterprises as a proportion of NSW Government procurement spend	Small and medium businesses are the backbone of the NSW economy, and should have the opportunity to participate in NSW Government procurement	↑

NSW Outcome	Indicator	Metric	Why this is important	Direction
A vibrant and diverse economy that supports improving living standards	Jobs supported by NSW Government procurement	NSW jobs committed to as a result of NSW Government strategic procurement	The NSW Government has committed to using its valuable procurement dollars to support local jobs and content	↑
A vibrant and diverse economy that supports improving living standards	Number of new licence applications granted that were enabled by the vibrancy legislation	Number of businesses opening longer hours and providing alternate offerings	Increasing the number of businesses that provide alternate offerings, such as live music or extended trading hours, grows the economy and creates vibrancy	↑
A vibrant and diverse economy that supports improving living standards	NSW visitor expenditure	The dollar value of visitor expenditure in NSW	A strong visitor economy supports a dynamic economy that shares prosperity, as well as diverse and rewarding jobs	↑
A vibrant and diverse economy that supports improving living standards	Value of night-time economy	Adjusted night-time in-person consumption spend in NSW	A rich and vibrant night-time economy enriches people's lives. Night-time economy activities contribute to social cohesion, and economic growth	↑

NSW Outcome	Indicator	Metric	Why this is important	Direction
A vibrant and diverse economy that supports improving living standards	Proportion of people who participated in night-time economy leisure or entertainment activity outside the home (after 6pm) in the past 7 days	Percentage of people surveyed who took part in the night-time economy across one week	Monitors the demand for the night-time economy	↑
A vibrant and diverse economy that supports improving living standards	Number of core night-time economy businesses	Number of businesses registered in industries deemed core night-time industries	Monitors the supply for the night-time economy	↑
A vibrant and diverse economy that supports improving living standards	Jobs created with the assistance of Investment NSW Government support	Number of jobs created with assistance from Investment NSW	Reduce unemployment, lift productivity, and raise living standards	↑
A vibrant and diverse economy that supports improving living standards	Investment secured through the support of Investment NSW	Value of investment induced through the support of Investment NSW	Support high value employment opportunities and raises real incomes	↑
Everyone has access to productive and rewarding jobs	Female workforce participation	Rate of female workforce participation	Equity measure that acts as a proxy measure to measure improvements in women's economic opportunities	↑

Potential indicators – Housed

The wellbeing theme Housed covers both individual and community aspects. It is a society where residents and families secure stable living conditions through access to housing, and where communities and places are thriving.

The NSW Outcomes that support this theme include:

- quality housing solutions are sufficient and affordable
- places are well-designed and sustainable
- vulnerable people have access to suitable housing.

Table 1.4 – Potential performance indicators for the Housed theme

NSW Outcome	Indicator	Metric	Why this is important	Direction
Quality housing solutions are sufficient and affordable	Rate of serious defects rectified in residential buildings	Measures serious defects in residential buildings rectified after action by the Building Commission NSW	Partial housing quality measure that reflects the Building Commission's regulatory functions	↑
Quality housing solutions are sufficient and affordable	New potential dwellings unlocked through rezonings	Number of dwellings approved through planning proposals and state-led rezonings	Measures planning system performance, to increase housing supply	↑
Quality housing solutions are sufficient and affordable	Proportion of Aboriginal and Torres Strait Islander people living in appropriately sized (not overcrowded) housing	Percentage of Aboriginal and Torres Strait Islander persons who live in dwellings where no extra bedrooms are required to adequately house the usual residents	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander people securing appropriate, affordable housing that is aligned with their priorities and need	↑

NSW Outcome	Indicator	Metric	Why this is important	Direction
Quality housing solutions are sufficient and affordable	Social housing dwelling standard	Proportion of social housing tenants living in dwellings of an acceptable standard	Social and affordable housing, and rentals in general, should meet minimum quality standards	↑
Places are well-designed and sustainable	Government owned sites assessed as part of the Government Land Audit for potential housing use	The number of Government owned sites assessed as part of the Government Land Audit for potential housing use	Could contribute to improving housing supply	↑
Places are well-designed and sustainable	Number of visits across public spaces and events	Total number of visits	Measure of amenity and community enjoyment of public spaces	↑
Vulnerable people have access to suitable housing	Aboriginal and Torres Strait Islander households receiving essential services that meet or exceed standards	Percentage of communities with greater than 50 per cent Aboriginal and Torres Strait Islander residents that have appropriate access to essential services	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander people securing appropriate, affordable housing that is aligned with their priorities and need	↑

NSW Outcome	Indicator	Metric	Why this is important	Direction
Vulnerable people have access to suitable housing	Priority social housing applicants and wait time	Measures average wait time for priority approved applicants by Sydney, regional and rural NSW	Measure of whether social housing applicants can access housing in a timely manner	↓
Vulnerable people have access to suitable housing	Social housing dwellings	Number of dwellings, by social housing type	Measure of social housing supply	↑
Vulnerable people have access to suitable housing	Proportion of people experiencing homelessness who are assisted by Specialist Homelessness Services	Percentage of people experiencing homelessness who are assisted by Specialist Homelessness Services to achieve housing	Effectiveness measure for homelessness services	↑

Potential indicators – Secure

A secure society is one where people live peacefully and are safe both at home and in their broader community. This includes communities being resilient to natural disasters and emergencies.

The NSW Outcomes that support residents' security are:

- communities are safe
- people have access to justice and protection under the law
- children and families are safe and supported
- communities are prepared for and resilient to disasters and emergencies.



Table 1.5 – Potential performance indicators for the Secure theme

NSW Outcome	Indicator	Metric	Why this is important	Direction
Communities are safe	Reporting of abuse of adults with disability to the Ageing and Disability Commission	Number of adults with disability reported to be subject to, or at risk of, abuse, neglect or exploitation	A measure that helps to understand extent of adults with disability subject to abuse and drive better reporting	↓
Communities are safe	Reporting of abuse of older people (elder abuse) to the Ageing and Disability Commission	Number of older people reported to be subject to, or at risk of, abuse, neglect or exploitation	A measure that helps to understand extent of elder abuse and drive better reporting	↓
Communities are safe	Reported crime rate	Reported crime rate per 100,000 people, by type of crime	Reported crime rates help us understand the likelihood to report crime and community safety	↓

NSW Outcome	Indicator	Metric	Why this is important	Direction
Communities are safe	Experiences of personal crime	Experiences of personal crime, people aged 15 and over	A measure to help understand the extent of victimisation experiences	↓
Communities are safe	Childhood witnessing of domestic violence	Experiences of domestic violence witnessing, before the age of 15	A measure to help understand the extent of childhood domestic violence	↓
Communities are safe	Incidents of reported cybercrime, NSW	Number of incidents of reported cybercrime, by type	A measure to help understand the extent of digital safety and security of communities	↓
Communities are safe	Proportion of bushfires contained	Proportion of bushfires contained to 10ha or less	Performance metric for response to bushfires	↑
People have access to justice and protection under the law	Adult reoffending rate	Proportion of adult offenders released from custody who have a new proven personal, property or serious drug offence in the 12 months following release	A measure to help understand the extent of recidivism and effectiveness of crime prevention and reduction programs	↓
People have access to justice and protection under the law	Young persons reoffending rate	Proportion of juvenile offenders who have a new proven personal, property or serious drug offence in the 12 months following participation in a youth justice conference or completion of a custodial or supervision order	A measure to help understand the extent of recidivism and effectiveness of crime prevention and reduction programs	↓

NSW Outcome	Indicator	Metric	Why this is important	Direction
People have access to justice and protection under the law	Finalisations, all Criminal Courts	Finalisation rate per 100,000 people, all criminal courts	A measure for effective caseload management and timely justice	↑
People have access to justice and protection under the law	Finalisations, District Court	Proportion of District Court criminal cases finalised within 12 months	A measure for effective caseload management and timely justice	↑
People have access to justice and protection under the law	Finalisations, Local Court	Proportion of Local Court criminal cases finalised within 6 months	A measure for effective caseload management and timely justice	↑
Children and families are safe and supported	Rate of children and young people at Risk of Significant Harm	Rate of children and young people at risk of significant harm per 1,000 of population	A measure to understand the extent to which children need care and protection	↓
Children and families are safe and supported	Children in out of home care (OOHC)	Number of children (0-17) in OOHC	A measure to understand the prevalence of children who are unable to live with their own families	↓
Children and families are safe and supported	Children exiting out of home care (OOHC) to restoration, guardianship or adoption	Number of children exiting OOHC to restoration, guardianship or adoption, per 1,000 population	A measure to understand the number of children exiting OOHC and entering permanent and safe family arrangements	↑

NSW Outcome	Indicator	Metric	Why this is important	Direction
Children and families are safe and supported	Children in out of home care (OOHC) who were restored and did not return	Children being restored with their parents or guardians who do not return within 12 months, by First Nations status	A measure to understand the longer-term restoration rate of children with their parents or guardians	↑
Children and families are safe and supported	Children in high-cost emergency arrangements	Number of children in high-cost emergency arrangements for OOHC	An indication of the extent that the system is resorting to expensive and unstable care arrangements	↓
Communities are prepared for and resilient to disasters and emergencies	State emergency management plans	Proportion of state emergency management plans that are up to date	State emergency management plans are a statutory responsibility	↑
Communities are prepared for and resilient to disasters and emergencies	Rate of rescues	Rescue incidents per 100,000 population attended by emergency service organisations	Measures community exposure to rescue situations	↓
Communities are prepared for and resilient to disasters and emergencies	Structures destroyed by disasters and emergencies	Number of structures destroyed by fire, to be expanded as data on other hazard types become available	Indicates effectiveness of risk reduction and mitigation activities	↓
Communities are prepared for and resilient to disasters and emergencies	Number of properties protected by hazard reduction	Number of properties protected by hazard reduction activities of emergency services organisations	Indicates the effectiveness of mitigation works to limit the adverse impacts of emergency events	↑

NSW Outcome	Indicator	Metric	Why this is important	Direction
Communities are prepared for and resilient to disasters and emergencies	Rate of fire deaths	Deaths per 1 million people where cause of death is fire-related, including both structure and landscape fires	Indicates effectiveness in limiting adverse effects of emergency events	
Communities are prepared for and resilient to disasters and emergencies	Confinement rate for accidental structure fires	Percentage of accidental structure fires (residential and other property types) confined to room or object of origin	Indicates of the effectiveness of responses to structure fires and risk reduction and mitigation activities	

Potential indicators – Community

The wellbeing theme Community is about a society that supports connections with family, friends and community, and promotes diversity and culture. This means people have strong social bonds; enjoy recreation and leisure; and have trust in institutions and government. It also means that our community values diversity, belonging and culture.

The NSW Outcomes that support a cohesive community include:

- government is coordinated, transparent and trusted
- creative and cultural sectors are sustainable
- communities are diverse, engaged and cohesive.

Table 1.6 – Potential performance indicators for the Community theme

NSW Outcome	Indicator	Metric	Why this is important	Direction
Government is coordinated, transparent and trusted	Trust in NSW Government services	Subjective measure of trust in government services	Measure of community trust	↑
Aboriginal voices are heard at the centre of government	Formal partnership arrangements in place to support Closing the Gap; enshrining agreed joint decision-making roles and responsibilities where people have chosen their own representatives	Number of partnership arrangements	Measures the extent to which Closing the Gap commitments and other formal partnerships towards self-determination for First Nations people have been met	↑

NSW Outcome	Indicator	Metric	Why this is important	Direction
Creative and cultural sectors are sustainable and growing	Proportion of Live Performance Australia recorded event tickets sold in NSW (attendance at live performances)	Percentage of tickets sold in NSW	Captures engagement and demand for high quality live performance and cultural events in NSW	↑
Communities are diverse, engaged and cohesive	Attendance at Multicultural NSW festivals or events	Number of people attending	Attendance rates are a good measure on community engagement and diversity	↑
Communities are diverse, engaged and cohesive	Interpreting and translating by Multicultural NSW	Number of assignments each year	A measure understanding how fully communities can participate in society in their spoken language	↑

Potential indicators – Connected

A connected NSW is one where people can connect with family and friends as well as employment, services, economic, and educational opportunities. Businesses can access markets for their goods and services. Both people and businesses should have ready access to government services, safe and reliable transport, and be digitally connected.

The NSW Outcomes that support NSW residents' connection comprise:

- government services are accessible, effective and integrated
- people and businesses are connected through safe and reliable transport
- people and businesses have access to digital services.

Table 1.7 – Potential performance indicators for the Connected theme

NSW Outcome	Indicator	Metric	Why this is important	Direction
People, businesses and communities are connected through safe and reliable transport	Road fatalities	Number of lives lost on NSW roads	Significant emotional, economic, and social costs arise from road fatalities	↓
People, businesses and communities are connected through safe and reliable transport	Serious road injuries	Number of serious road injuries requiring hospitalisation	Significant emotional, economic, and social costs arise from serious injuries	↓
People, businesses and communities are connected through safe and reliable transport	Service reliability – public transport	Measures reported service reliability by transport mode	Predictable and reliable public transport can make it easier for people to access places and services efficiently and affordably	↑

NSW Outcome	Indicator	Metric	Why this is important	Direction
People, businesses and communities are connected through safe and reliable transport	Public transport and active transport mode share	Percentage of total trips taken by train, metro, bus, ferry, light rail, cycling or walking	Use of public and active transport can reduce economic, social, and environmental costs associated with private transport, and improve health by increasing activity levels	↑
People, businesses and communities are connected through safe and reliable transport	Access to metropolitan centres	Number of dwellings located within 30 minutes of a strategic centre by walking or public transport in Greater Sydney	Indicates proximity of homes to critical infrastructure, services, education and economic opportunities	↑
People, businesses and communities are connected through safe and reliable transport	Journey time reliability – roads	Percentage of journeys completed within an acceptable travel time range during peak periods	Indicates reliability of road transport network	↑
People, businesses and communities are connected through safe and reliable transport	Passenger satisfaction – public transport	Subjective measure of passenger satisfaction by public transport mode	Indicator of public transport service quality	↑
People, businesses and communities are connected through safe and reliable transport	Passenger satisfaction – roads	Subjective measure of customer satisfaction of roads	Indicator of road quality and experience for road users	↑

NSW Outcome	Indicator	Metric	Why this is important	Direction
People, businesses and communities are connected through safe and reliable transport	Passenger satisfaction – point to point transport	Subjective measure of passenger satisfaction with point to point services such as taxis, ride share and hire cars	Indicator of point to point transport service quality	↑
People, businesses and communities are connected through safe and reliable transport	Passenger satisfaction; public transport – people with disability	Subjective measure of passenger satisfaction of people with disability by public transport mode	Indicator of satisfaction with public transport services for people with disability	↑
People and businesses have access to digital services	Trust in the NSW Government to keep their personal data safe	Subjective measures of customers' trust in government to keep personal data safe	Trust in government ability to securely protect personal data will improve the reliability of government data and help inform efficient service delivery	↑
Government services are accessible, effective and integrated	Proportion of people who report having access to government services	Percentage of people who report having access to government services	Access to government services is essential for the broader community	↑




Potential indicators – Sustainable


A sustainable NSW is a society that values its environment and heritage and manages natural resources responsibly. This means the environment and natural resources are managed so the interests of current and future generations are balanced; and energy systems are secure. A sustainable NSW is one where Aboriginal communities are supported to care for Country.



The NSW Outcomes that support this wellbeing theme comprise:

- a secure and sustainable transition to a circular economy and Net Zero
- natural resources are used productively and sustainably
- the environment and our heritage is protected, enhanced and enjoyed
- communities and businesses reduce emissions and adapt to the impacts of climate change.

Table 1.8 – Potential performance indicators for the Sustainable theme

NSW Outcome	Indicator	Metric	Why this is important	Direction
A secure and sustainable transition to a circular economy and Net Zero	Resource recovery rate	Overall recycling rate for NSW by financial year	Resource recovery is an important contributor to the circular economy	
A secure and sustainable transition to a circular economy and Net Zero	Electricity generation from renewable sources	Percentage of electricity generated through renewable sources	Decarbonising the electricity sector will contribute towards achieving Net Zero	
A secure and sustainable transition to a circular economy and Net Zero	NSW greenhouse gas emissions	Kilotons carbon dioxide equivalent emitted in NSW	Tracking emissions will monitor NSW's performance towards achieving greenhouse gas emissions reduction targets	

NSW Outcome	Indicator	Metric	Why this is important	Direction
Communities and businesses reduce emissions and adapt to the impacts of climate change	Community concern of risks of natural disasters	Self-reported level of concern and impact of natural disaster on residential property	Insight into the impact and risk of natural disasters from a homeowner's perspective	
Natural resources are used productively and sustainably	Large mine rehabilitation	Tracks the annual re-assessments of mine rehabilitation cost estimates, to ensure security deposits are sufficient	Tracks whether the security required for each mine site is sufficient to ensure the NSW Government will not be liable for the cost of rehabilitating land	
The environment and our heritage is protected, enhanced and enjoyed	Land managed for conservation	Number of hectares of public and private land that are managed for conservation: includes national parks and reserves, private land, Indigenous Protected Areas, and marine parks and aquatic reserves	Conservation ensures native species are protected, natural resources are used in an ecologically sustainable manner, enables use for research, provides opportunity for enjoyment and supports cultural uses	
The environment and our heritage is protected, enhanced and enjoyed	National Park visitation	Number of domestic visits each year to National Parks	A measure of NSW people enjoying the environment	

NSW Outcome	Indicator	Metric	Why this is important	Direction
The environment and our heritage is protected, enhanced and enjoyed	Proportion of early responses to biosecurity incursions	Percentage of incursions detected early (that were deemed eradicable) and responded to within set timeframes	Management of biosecurity risks contributes to sustainable economic growth and protects the environment	
The environment and our heritage is protected, enhanced and enjoyed	Water quality	The Water Quality Index is based on monitoring data collected from sites within each catchment	Monitoring the condition of water ensures aquatic resources can support biodiversity and human activities	

First Nations performance indicators and wellbeing metrics




Closing the Gap or potential indicators that have a specific First Nations outcome, for easy reference.² They are also listed in the Tables 1.1 to 1.8 under each wellbeing theme.




Table 1.9 below summarises First Nations related indicators and measures that either align to



Table 1.9 – Potential First Nations related indicators

NSW Outcome	Indicator	Metric	Why this is important	Direction
People receive timely, quality care in hospitals and the community	Aboriginal and Torres Strait Islander life expectancy	Life expectancy in years at birth for Aboriginal and Torres Straits Islander people	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander people enjoying long and healthy lives	↑
People receive timely, quality care in hospitals and the community	Aboriginal and Torres Strait Islander children born with a healthy birthweight	The proportion of Aboriginal and Torres Strait Islander babies with a healthy birthweight	Aligns to Closing the Gap measure; indicator of early childhood development and maternal health	↑
All children benefit from quality early childhood education and care	Proportion of Aboriginal and Torres Strait Islander children who are enrolled in a preschool program	Percentage of Aboriginal or Torres Strait Islander children enrolled in preschool in the year before they start school	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander children thriving in their early years	↑

² The term Aboriginal and Torres Straits Islander is used where the primary data source uses this term.

NSW Outcome	Indicator	Metric	Why this is important	Direction
All children benefit from quality early childhood education and care	Proportion of Aboriginal and Torres Strait Islander children assessed as developmentally on track in all five domains of the Australian Early Development Census	Percentage of Aboriginal and Torres Strait Islander children assessed as developmentally on track in all five domains of the AEDC	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander children are engaged in high quality, culturally appropriate early childhood education in their early years	
All school students are supported to reach their full potential	Proportion of Aboriginal and Torres Strait Islander people aged 20-24 years who have attained a minimum of Year 12 or equivalent qualification	Percentage of Aboriginal and Torres Strait Islander people aged 20-24 years who have attained a minimum of Year 12 or equivalent qualification	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander students reach their full potential through further education pathways	
Vocational education delivers the skills that people and businesses need	Proportion of Aboriginal and Torres Strait Islander people aged 25-34 years who have completed a tertiary qualification (Certificate III and above)	Percentage of Aboriginal and Torres Strait Islander people aged 25-34 years who have completed qualifications at Certificate level III or above	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander students reach their full potential through further education pathways	

NSW Outcome	Indicator	Metric	Why this is important	Direction
Vocational education delivers the skills that people and businesses need	Proportion of Aboriginal and Torres Strait Islander youth aged 15-24 years who are fully engaged in employment, education or training	Percentage of Aboriginal and Torres Strait Islander youth aged 15-24 years who are fully engaged in employment, education or training	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander youth are engaged in employment or education	
Quality housing solutions are sufficient and affordable	Proportion of Aboriginal and Torres Strait Islander people living in appropriately sized (not overcrowded) housing	Percentage of Aboriginal and Torres Strait Islander people who live in dwellings where no extra bedrooms are required to adequately house the usual residents	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander people securing appropriate, affordable housing that is aligned with their priorities and need	
Vulnerable people have access to suitable housing	Proportion of Aboriginal and Torres Strait Islander households receiving essential services that meet or exceed standards	Percentage of communities with greater than 50 per cent Aboriginal and Torres Strait Islander residents that have appropriate access to essential services	Aligns to Closing the Gap measure; indicator of Aboriginal and Torres Strait Islander people securing appropriate, affordable housing that is aligned with their priorities and need	

NSW Outcome	Indicator	Metric	Why this is important	Direction
Children and families are safe and supported	Children in out of home care (OOHC) who were restored and did not return	Children being restored with their parents or guardians who do not return within 12 months, by First Nations status	A measure to understand the longer-term restoration rate of children with their parents or guardians	
Aboriginal voices are heard at the centre of government	Formal partnership arrangements in place to support Closing the Gap; enshrining agreed joint decision-making roles and responsibilities where people have chosen their own representatives	Number of partnership arrangements	Measures the extent to which Closing the Gap commitments and other formal partnerships towards self-determination for First Nations people have been met	

Potential wellbeing metrics

Wellbeing metrics should provide high level information on how we are tracking in different areas. Ideally, they should be established and accepted so current measures can be compared with past trends and those of other relevant jurisdictions.

The Government is seeking feedback on whether these example wellbeing metrics reflect what the community values and would like to see reported in the budget.

Table 1.10 – Potential wellbeing metrics

Wellbeing theme	Indicator	Metric	Why this is important	Direction
Healthy	Life expectancy	Life expectancy in years at birth, including by First Nations status, regional/metro and gender	Life expectancy provides a longitudinal view of overall health trends	↑
Healthy	Self-assessed health	Survey question on how an individual feels about their health	Self-assessed health reflects individuals' perceptions of their own health	↑
Skilled	Children who meet early childhood developmental domains	Percentage of children assessed as developmentally on track in all five domains of the AEDC, by First Nations status	Assesses whether children starting their first year of school are developmentally on track, at risk or vulnerable	↑
Skilled	Qualification attainment	Percentage of population with Year 12 or equivalent, or Certificate III and above	Education attainment is associated with positive employment outcomes	↑

Wellbeing theme	Indicator	Metric	Why this is important	Direction
Skilled	Average Program for International Student Assessment (PISA) maths, science and reading scores	Student scores in maths, science and reading	Measures students' literacy and numeracy against international standards	↑
Prosperous	Gini coefficient	Ratio of income and wealth inequality across the population	A standard international measure of income and wealth inequality across the population	↓
Prosperous	Growth in real gross state product (GSP) per capita	Percentage change in GSP per person per year	Measures changes in the size of the NSW economy	↑
Prosperous	Labour underutilisation rate	Percentage of people unemployed or underemployed	Measures the capacity in the labour market and whether people are working how they want to work	↓
Housed	Housing costs (mortgage, rent, maintenance, etc) against gross income	Percentage of household income spent on housing	Helps us understand how much households are spending on housing	↓
Housed	Home ownership	Percentage of an age cohort who own their own home	Home ownership is fundamental to secure housing	↑
Housed	Neighbourhood satisfaction	Percentage of Household, Income and Labour Dynamics (HILDA) survey respondents who are satisfied with their neighbourhood	Feelings about local communities and places	↑

Wellbeing theme	Indicator	Metric	Why this is important	Direction
Secure	Feeling of safety	Percentage of HILDA survey respondents who feel safe	General satisfaction with safety amongst the NSW public	↑
Secure	Disaster preparedness	Percentage of survey respondents who are prepared for disaster	Resilience of the community to disasters	↑
Community	Feeling part of local community	Percentage of HILDA survey respondents who feel part of their local community	Feeling a sense of belonging captures people's self-reported quality of social networks	↑
Community	Community volunteering	Percentage of HILDA survey respondents who allocate their time to volunteering	Community volunteering is essential for many community groups	↑
Connected	Customer satisfaction with NSW Government services	Percentage of people surveyed who reported satisfaction with their experience interacting with Government services	Identify gaps in levels of satisfaction in government services between service lines, and between targeted groups and the wider population	↑
Connected	Leisure time	Percentage of HILDA survey respondents who are satisfied with the amount of free time they have	Gauge people's ability to allocate time as desired	↑

Wellbeing theme	Indicator	Metric	Why this is important	Direction
Sustainable	Air quality	The Clean Air Metric (CAM) benchmarks the annual PM2.5 exposure across the State against the national annual standard of 8 µg/m3	Gives insight into air pollution in NSW, which impacts respiratory health	↓
Sustainable	Temperature anomalies	Deviation from average long-run temperature	Temperature is recognisable and relatable as well as acting as broad indicators of long-term environmental and climate trends	↓

How you can provide input

1.4



We are seeking feedback at: nsw.gov.au/have-your-say/performance-and-wellbeing

The NSW Government will undertake further consultation throughout 2024.

Submissions are being sought to the Legislative Assembly inquiry by Friday 26 July 2024. Submissions can be lodged on the NSW Parliament website: parliament.nsw.gov.au



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Budget Paper No.01 Budget Statement
Budget Paper No.02 Agency Financial Statements
Budget Paper No.03 Infrastructure Statement
Budget Paper No.04 Appropriation Bills
Gender Equality Budget Statement
Overview: Our plan for New South Wales
Our plan for Regional New South Wales
Our plan for Western Sydney
Performance and Wellbeing – Consultation Paper

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